

# Agency Expenditure for the Royal Devon and Exeter NHS Foundation Trust

Agency framework used – Health Trust Europe (HTE) for Medics, Nursing and AHPs.

The Royal Devon and Exeter NHS Trust is part of the Devon Integrated Care System (ICS) and operate a collaborative set of principals – all organisations are signed up to the HTE TWSII framework. We operate a system-wide Preferred Supplier List (PSL) for all Medics, Nursing and AHPs with agreed Devon ICS set hourly rates. This PSL is reviewed periodically by the Devon ICS.

The Trust does not engage with unsolicited emails from agencies that send through CVs of candidates where this has not specifically been a request from the Trust direct to the agency.

Any changes to the system way of working is tabled at the collaborative meetings, discussed and agreed jointly.

Trust agency lead is: Larry Webb – Head of HR Service Centre

Trust Procurement lead is: John Malloch – Head of Procurement

The following tables reflect agency expenditure and usage for the last three financial years and cover -

- Monthly agency expenditure by staff group
- Split of framework and off framework spend by staff group
- Fill rates for registered and unregistered nurses fulfilled by Staff Bank and external agencies

## 2010/2021

Staff Group	Apr 2020	May 2020	June 2020	Jul 2020	Aug 2020	Sep 2020	Oct 2020	Nov 2020	Dec 2020	Jan 2021	Feb 2021	Mar 2021	Total
Admin & clerical	£108,624	£154,419	£215,061	£205,368	£91,548	£110,823	£179,690	£155,523	£186,842	£148,938	£155,882	£261,010	£1,973,727
AHP	£58,515	£29,647	£36,404	£47,835	£90,547	£80,540	£102,831	£72,900	£85,881	£77,723	£73,486	£105,415	£861,724
Ancillary & Estates	£147,903	£135,270	£102,466	£94,082	£159,923	£128,126	£109,385	£137,604	£197,623	£89,891	£169,940	£179,219	£1,651,432
Medical & Dental	£159,283	£92,183	£54,212	£132,017	£163,661	£113,963	£110,880	£200,618	£138,383	£100,412	£107,203	£65,806	£1,438,619
Registered Nurses	-£23,065	£49,840	-£16,187	£63,524	£183,644	£146,518	£223,898	£205,779	£247,863	£295,509	£157,052	£397,414	£1,931,787
Unregistered Nurses	£32,245	£28,226	£19,394	£23,000	£11,202	£18,866	£25,553	£24,184	£30,775	£28,070	£13,687	-£38,558	£216,643
<b>Total</b>	<b>£483,505</b>	<b>£489,586</b>	<b>£411,349</b>	<b>£565,825</b>	<b>£700,523</b>	<b>£598,836</b>	<b>£752,237</b>	<b>£796,606</b>	<b>£887,366</b>	<b>£740,543</b>	<b>£677,250</b>	<b>£970,305</b>	<b>£8,073,932</b>

	Apr 2020	May 2020	June 2020	Jul 2020	Aug 2020	Sep 2020	Oct 2020	Nov 2020	Dec 2020	Jan 2021	Feb 2021	Mar 2021	Total
Admin & clerical													
On Framework	£105,003	£145,811	£212,675	£195,142	£91,548	£104,553	£167,148	£154,718	£182,432	£142,793	£154,142	£231,216	£1,900,342
Off Framework	£3,621	£8,609	£2,386	£10,226	£0	£6,270	£12,542	£805	£4,410	£6,144	£1,740	£29,794	£73,386
Admin & clerical	£108,624	£154,419	£215,061	£205,368	£91,548	£110,823	£179,690	£155,523	£186,842	£148,938	£155,882	£261,010	£1,973,727
AHP													
On Framework	£50,757	£29,218	£32,190	£47,689	£90,547	£76,285	£102,831	£72,900	£85,688	£77,723	£73,486	£105,415	£845,357
Off Framework	£7,758	£429	£4,214	£146	£0	£4,254	£0	£0	£193	£0	£0	£0	£16,367
AHP	£58,515	£29,647	£36,404	£47,835	£90,547	£80,540	£102,831	£72,900	£85,881	£77,723	£73,486	£105,415	£861,724
Ancillary & Estates													
On Framework	£50,508	£97,412	£67,881	£60,317	£81,368	£84,671	£64,133	£59,882	£124,998	£59,265	£120,822	£95,119	£972,532
Off Framework	£97,395	£37,858	£34,585	£33,764	£78,555	£43,455	£45,253	£77,722	£72,624	£30,626	£49,118	£84,101	£678,900
Ancillary & Estates	£147,903	£135,270	£102,466	£94,082	£159,923	£128,126	£109,385	£137,604	£197,623	£89,891	£169,940	£179,219	£1,651,432
Medical & Dental													
On Framework	£152,401	£85,927	£50,706	£121,808	£163,661	£104,393	£99,249	£181,460	£112,801	£86,774	£59,105	£65,806	£1,263,823
Off Framework	£6,882	£6,255	£3,506	£10,209	£0	£9,570	£11,630	£19,158	£25,581	£13,638	£48,098	£0	£174,796
Medical & Dental	£159,283	£92,183	£54,212	£132,017	£163,661	£113,963	£110,880	£200,618	£138,383	£100,412	£107,203	£65,806	£1,438,619
Registered Nurses													
On Framework	-£17,700	£11,487	-£11,563	£46,912	£152,138	£112,092	£150,222	£129,164	£122,585	£187,873	£68,882	£167,991	£1,130,195
Off Framework	-£5,366	£38,354	-£4,625	£16,612	£31,506	£34,426	£73,676	£76,615	£125,277	£107,636	£88,170	£229,423	£801,592
Registered Nurses	-£23,065	£49,840	-£16,187	£63,524	£183,644	£146,518	£223,898	£205,779	£247,863	£295,509	£157,052	£397,414	£1,931,787
Unregistered Nurses													
On Framework	£9,889	£513	£11,511	£3,017	£125	£683	£12,368	£8,619	£10,626	£14,348	£12,936	-£22,107	£70,464
Off Framework	£22,356	£27,713	£7,882	£19,983	£11,077	£18,183	£13,185	£15,565	£20,150	£13,722	£752	-£16,451	£146,179
Unregistered Nurses	£32,245	£28,226	£19,394	£23,000	£11,202	£18,866	£25,553	£24,184	£30,775	£28,070	£13,687	-£38,558	£216,643
<b>Total</b>	<b>£483,505</b>	<b>£489,586</b>	<b>£411,349</b>	<b>£565,825</b>	<b>£700,523</b>	<b>£598,836</b>	<b>£752,237</b>	<b>£796,606</b>	<b>£887,366</b>	<b>£740,543</b>	<b>£677,250</b>	<b>£970,305</b>	<b>£8,073,932</b>

Registered Nurses	Total Shifts Requested	Shifts Filled		Shifts Unfilled		Shifts Filled			
Month		Shifts	Percentage of Total Shifts	Shifts	Percentage of Total Shifts	Bank	Bank%	Agency	Agency%
Apr-20	1994	1099	55.12%	895	44.88%	961	87%	138	13%
May-20	1585	912	57.54%	673	42.46%	859	94%	53	6%
Jun-20	1375	799	58.11%	576	41.89%	755	94%	44	6%
Jul-20	1736	1006	57.95%	730	42.05%	866	86%	140	14%
Aug-20	1717	994	57.89%	723	42.11%	815	82%	179	18%
Sep-20	1918	1155	60.22%	763	39.78%	872	75%	283	25%
Oct-20	2559	1426	55.72%	1133	44.28%	1008	71%	418	29%
Nov-20	2890	1551	53.67%	1339	46.33%	1057	68%	494	32%
Dec-20	2704	1261	46.63%	1443	53.37%	827	66%	434	34%
Jan-21	3365	1613	47.93%	1752	52.07%	1183	73%	430	27%
Feb-21	3528	1890	53.57%	1638	46.43%	1415	75%	475	25%
Mar-21	2917	2041	69.97%	876	30.03%	1542	76%	499	24%
<b>Total</b>	<b>28288</b>	<b>15747</b>	<b>56%</b>	<b>12541</b>	<b>44%</b>	<b>12160</b>	<b>77%</b>	<b>3587</b>	<b>23%</b>
Unregistered Nurses	Total Shifts Requested	Shifts Filled		Shifts Unfilled		Shifts Filled			
Month		Shifts	Percentage of Total Shifts	Shifts	Percentage of Total Shifts	Bank	Bank%	Agency	Agency%
Apr-20	3092	1905	61.61%	1187	38.39%	1900	100%	5	0%
May-20	3120	2132	68.33%	988	31.67%	2119	99%	13	1%
Jun-20	3149	2348	74.56%	801	25.44%	2346	100%	2	0%
Jul-20	3341	2682	80.28%	659	19.72%	2675	100%	7	0%
Aug-20	3342	2532	75.76%	810	24.24%	2523	100%	9	0%
Sep-20	3739	2380	63.65%	1359	36.35%	2348	99%	32	1%
Oct-20	3856	2277	59.05%	1579	40.95%	2245	99%	32	1%
Nov-20	4381	2355	53.75%	2026	46.25%	2322	99%	33	1%
Dec-20	5080	2233	43.96%	2847	56.04%	2203	99%	30	1%
Jan-21	5450	2946	54.06%	2504	45.94%	2887	98%	59	2%
Feb-21	4850	2751	56.72%	2099	43.28%	2706	98%	45	2%
Mar-21	4421	2849	64.44%	1572	35.56%	2777	97%	72	3%
<b>Total</b>	<b>47821</b>	<b>29390</b>	<b>61%</b>	<b>18431</b>	<b>39%</b>	<b>29051</b>	<b>99%</b>	<b>339</b>	<b>1%</b>

## 2019/2020

Staff Group	Apr 2019	May 2019	June 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Total
Admin & clerical	£116,250	£120,272	£94,106	£114,291	£118,297	£133,188	£126,320	£85,341	£131,424	£98,545	£198,374	£191,125	£1,527,533
AHP	£53,641	£59,867	£79,355	£94,517	£120,802	£76,382	£106,612	£76,432	£56,666	£99,646	£93,987	£91,721	£1,009,629
Ancillary & Estates	£170,216	£122,319	£151,176	£202,143	£157,069	£166,855	£103,843	£83,046	£62,809	£62,270	£58,123	£80,861	£1,420,732
Medical & Dental	£190,257	£193,697	£271,337	£203,502	£126,366	£241,059	£234,969	£181,876	£124,430	£48,633	£73,604	£149,738	£2,039,469
Registered Nurses	£278,756	£300,965	£281,064	£355,760	£392,600	£367,569	£372,913	£278,755	£302,505	£209,836	£357,156	£-28,125	£3,469,754
Unregistered Nurses	£63,307	£30,361	£48,916	£105,339	£40,171	£81,713	£90,714	£-122,311	£-4,540	£28,314	£27,925	£5,342	£395,250
<b>Total</b>	<b>£872,427</b>	<b>£827,482</b>	<b>£925,955</b>	<b>£1,075,552</b>	<b>£955,305</b>	<b>£1,066,766</b>	<b>£1,035,372</b>	<b>£583,139</b>	<b>£673,293</b>	<b>£547,246</b>	<b>£809,169</b>	<b>£490,662</b>	<b>£9,862,367</b>

	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Total
Admin & clerical													
On Framework	£108,479	£103,640	£68,329	£102,481	£106,615	£106,740	£120,040	£76,871	£123,144	£92,308	£190,029	£183,000	£1,390,371
Off Framework	£7,771	£16,632	£25,776	£11,810	£11,682	£26,448	£6,280	£8,470	£8,280	£6,237	£8,344	£8,125	£137,163
Admin & clerical	£116,250	£120,272	£94,106	£114,291	£118,297	£133,188	£126,320	£85,341	£131,424	£98,545	£198,374	£191,125	£1,527,533
AHP													
On Framework	£42,111	£34,658	£63,469	£72,912	£95,576	£65,833	£86,034	£76,315	£46,028	£81,783	£82,518	£79,591	£835,303
Off Framework	£11,530	£25,210	£15,887	£21,606	£25,225	£10,548	£20,579	£117	£10,637	£17,863	£11,469	£12,131	£174,326
AHP	£53,641	£59,867	£79,355	£94,517	£120,802	£76,382	£106,612	£76,432	£56,666	£99,646	£93,987	£91,721	£1,009,629
Ancillary & Estates													
On Framework	£98,731	£38,970	£80,988	£117,977	£64,793	£101,904	£56,925	£42,226	£29,285	£26,196	£46,661	£48,059	£724,187
Off Framework	£71,484	£83,350	£70,188	£84,166	£92,276	£64,951	£46,919	£40,821	£33,524	£36,074	£11,462	£32,801	£696,544
Ancillary & Estates	£170,216	£122,319	£151,176	£202,143	£157,069	£166,855	£103,843	£83,046	£62,809	£62,270	£58,123	£80,861	£1,420,732
Medical & Dental													
On Framework	£165,161	£193,697	£229,832	£183,534	£113,371	£230,852	£195,212	£174,782	£117,529	£27,992	£57,207	£125,323	£1,784,261
Off Framework	£25,096	£0	£41,505	£19,968	£12,996	£10,207	£39,757	£7,094	£6,901	£20,641	£16,396	£24,415	£255,208
Medical & Dental	£190,257	£193,697	£271,337	£203,502	£126,366	£241,059	£234,969	£181,876	£124,430	£48,633	£73,604	£149,738	£2,039,469
Registered Nurses													
On Framework	£157,960	£156,190	£112,824	£182,328	£207,010	£192,262	£198,964	£184,477	£248,757	£107,230	£217,432	£-15,026	£1,888,738
Off Framework	£120,796	£144,775	£168,239	£173,432	£185,590	£175,307	£173,949	£94,278	£53,747	£102,606	£139,724	£-13,099	£1,581,016
Registered Nurses	£278,756	£300,965	£281,064	£355,760	£392,600	£367,569	£372,913	£278,755	£302,505	£209,836	£357,156	£-28,125	£3,469,754
Unregistered Nurses													
On Framework	£36,280	£17,611	£11,431	£65,241	£34,490	£23,716	£47,286	£-58,896	£-969	£23,333	£1,879	£2,148	£200,878
Off Framework	£27,026	£12,750	£37,485	£40,098	£5,681	£57,997	£43,428	£-63,415	£-3,571	£4,982	£26,046	£3,194	£194,373
Unregistered Nurses	£63,307	£30,361	£48,916	£105,339	£40,171	£81,713	£90,714	£-122,311	£-4,540	£28,314	£27,925	£5,342	£395,250
<b>Total</b>	<b>£872,427</b>	<b>£827,482</b>	<b>£925,955</b>	<b>£1,075,552</b>	<b>£955,305</b>	<b>£1,066,766</b>	<b>£1,035,372</b>	<b>£583,139</b>	<b>£673,293</b>	<b>£547,246</b>	<b>£809,169</b>	<b>£490,662</b>	<b>£9,862,367</b>

Registered Nurses	Total Shifts Requested	Shifts Filled		Shifts Unfilled		Shifts Filled			
Month		Shifts	Percentage of Total Shifts	Shifts	Percentage of Total Shifts	Bank	Bank%	Agency	Agency%
Apr-19	2229	1463	65.63%	766	34.37%	825	56%	638	44%
May-19	2290	1542	67.34%	748	32.66%	912	59%	630	41%
Jun-19	2445	1674	68.47%	771	31.53%	959	57%	715	43%
Jul-19	2741	1632	59.54%	1109	40.46%	935	57%	697	43%
Aug-19	2572	1501	58.36%	1071	41.64%	817	54%	684	46%
Sep-19	2558	1592	62.24%	966	37.76%	886	56%	706	44%
Oct-19	2720	1699	62.46%	1021	37.54%	932	55%	767	45%
Nov-19	2359	1468	62.23%	891	37.77%	857	58%	611	42%
Dec-19	2346	1395	59.46%	951	40.54%	813	58%	582	42%
Jan-20	2711	1643	60.60%	1068	39.40%	1066	65%	577	35%
Feb-20	2748	1615	58.77%	1133	41.23%	1042	65%	573	35%
Mar-20	2960	1581	53.41%	1379	46.59%	1010	64%	571	36%
<b>Total</b>	<b>30679</b>	<b>18805</b>	<b>61%</b>	<b>11874</b>	<b>39%</b>	<b>11054</b>	<b>59%</b>	<b>7751</b>	<b>41%</b>
Unregistered Nurses	Total Shifts Requested	Shifts Filled		Shifts Unfilled		Shifts Filled			
Month		Shifts	Percentage of Total Shifts	Shifts	Percentage of Total Shifts	Bank	Bank%	Agency	Agency%
Apr-19	2578	1579	61.25%	999	38.75%	1526	97%	53	3%
May-19	2793	1554	55.64%	1239	44.36%	1505	97%	49	3%
Jun-19	2969	1674	56.38%	1295	43.62%	1591	95%	83	5%
Jul-19	3487	1932	55.41%	1555	44.59%	1760	91%	172	9%
Aug-19	3457	1961	56.73%	1496	43.27%	1870	95%	91	5%
Sep-19	3656	2000	54.70%	1656	45.30%	1837	92%	163	8%
Oct-19	3877	1946	50.19%	1931	49.81%	1791	92%	155	8%
Nov-19	3359	1905	56.71%	1454	43.29%	1833	96%	72	4%
Dec-19	3494	1798	51.46%	1696	48.54%	1730	96%	68	4%
Jan-20	3791	2079	54.84%	1712	45.16%	2020	97%	59	3%
Feb-20	3916	2134	54.49%	1782	45.51%	2081	98%	53	2%
Mar-20	4122	2322	56.33%	1800	43.67%	2262	97%	60	3%
<b>Total</b>	<b>41499</b>	<b>22884</b>	<b>55%</b>	<b>18615</b>	<b>45%</b>	<b>21806</b>	<b>95%</b>	<b>1078</b>	<b>5%</b>

## 2018/2019

Staff Group	Apr 2018	May 2018	June 2018	Jul 2018	Aug 2018	Sep 2018	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb 2019	Mar 2019	Total
Admin & clerical	£87,358	£89,258	£177,793	£122,436	£104,826	£109,996	£111,362	£151,969	£170,770	£82,013	£104,942	£121,021	£1,433,744
AHP	£43,275	£74,201	£42,429	£60,165	£75,303	£60,535	£75,127	£60,050	£79,625	£45,973	£62,043	£70,755	£749,481
Ancillary & Estates	£115,949	£88,231	£149,041	£165,453	£116,733	£141,190	£171,523	£165,618	£135,235	£168,377	£165,467	£111,154	£1,693,973
Medical & Dental	£141,111	£243,553	£188,930	£200,881	£214,421	£266,211	£186,460	£240,921	£266,909	£194,953	£106,881	£197,811	£2,449,041
Registered Nurses	£249,307	£172,629	£332,625	£430,040	£533,459	£434,795	£332,186	£318,608	£330,313	£251,103	£222,391	£417,712	£4,025,168
Unregistered Nurses	£57,148	£54,416	£119,899	£103,940	£123,609	£86,983	£124,066	£86,450	£150,516	£122,694	£136,223	£25,984	£1,191,928
<b>Total</b>	<b>£694,148</b>	<b>£722,288</b>	<b>£1,010,717</b>	<b>£1,082,914</b>	<b>£1,168,352</b>	<b>£1,099,711</b>	<b>£1,000,724</b>	<b>£1,023,616</b>	<b>£1,133,368</b>	<b>£865,113</b>	<b>£797,947</b>	<b>£944,437</b>	<b>£11,543,334</b>

	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Total
Admin & clerical													
On Framework	£70,309	£81,607	£133,154	£106,041	£81,034	£85,329	£80,484	£102,924	£153,342	£74,721	£96,479	£94,378	£1,175,548
Off Framework	£17,049	£7,651	£44,639	£16,395	£23,792	£24,667	£30,878	£49,045	£17,428	£7,292	£8,462	£26,643	£258,195
Admin & clerical	£87,358	£89,258	£177,793	£122,436	£104,826	£109,996	£111,362	£151,969	£170,770	£82,013	£104,942	£121,021	£1,433,744
AHP													
On Framework	£39,253	£71,127	£36,809	£58,707	£58,031	£51,444	£55,937	£57,543	£62,366	£42,357	£35,713	£62,969	£638,166
Off Framework	£4,022	£3,075	£5,620	£1,458	£17,272	£9,091	£19,190	£2,507	£17,259	£3,616	£26,331	£7,786	£111,315
AHP	£43,275	£74,201	£42,429	£60,165	£75,303	£60,535	£75,127	£60,050	£79,625	£45,973	£62,043	£70,755	£749,481
Ancillary & Estates													
On Framework	£101,038	£56,480	£96,806	£134,466	£74,938	£93,748	£118,359	£105,068	£83,611	£114,119	£91,815	£57,574	£1,113,528
Off Framework	£14,911	£31,751	£52,235	£30,987	£41,796	£47,443	£53,164	£60,551	£51,625	£54,258	£73,653	£53,580	£580,444
Ancillary & Estates	£115,949	£88,231	£149,041	£165,453	£116,733	£141,190	£171,523	£165,618	£135,235	£168,377	£165,467	£111,154	£1,693,973
Medical & Dental													
On Framework	£111,846	£217,843	£182,378	£138,544	£182,265	£205,038	£143,590	£168,445	£187,659	£132,103	£74,639	£197,811	£1,938,075
Off Framework	£29,265	£25,710	£6,552	£62,337	£32,157	£61,174	£42,870	£72,476	£79,249	£62,850	£32,242	£0	£510,966
Medical & Dental	£141,111	£243,553	£188,930	£200,881	£214,421	£266,211	£186,460	£240,921	£266,909	£194,953	£106,881	£197,811	£2,449,041
Registered Nurses													
On Framework	£127,647	£105,118	£101,263	£221,252	£188,400	£175,911	£117,997	£155,755	£175,895	£138,674	£76,643	£222,733	£1,865,628
Off Framework	£121,659	£67,511	£231,363	£208,788	£345,059	£258,884	£214,189	£162,854	£154,419	£112,429	£145,748	£194,979	£2,159,540
Registered Nurses	£249,307	£172,629	£332,625	£430,040	£533,459	£434,795	£332,186	£318,608	£330,313	£251,103	£222,391	£417,712	£4,025,168
Unregistered Nurses													
On Framework	£9,281	£5,016	£14,071	£13,156	£1,259	£12,614	£21,331	£27,958	£40,478	£74,898	£78,962	£14,024	£243,229
Off Framework	£47,866	£49,400	£105,828	£90,783	£122,350	£74,369	£102,735	£58,492	£110,038	£47,796	£57,261	£11,960	£948,699
Unregistered Nurses	£57,148	£54,416	£119,899	£103,940	£123,609	£86,983	£124,066	£86,450	£150,516	£122,694	£136,223	£25,984	£1,191,928
<b>Total</b>	<b>£694,148</b>	<b>£722,288</b>	<b>£1,010,717</b>	<b>£1,082,914</b>	<b>£1,168,352</b>	<b>£1,099,711</b>	<b>£1,000,724</b>	<b>£1,023,616</b>	<b>£1,133,368</b>	<b>£865,113</b>	<b>£797,947</b>	<b>£944,437</b>	<b>£11,543,334</b>

Registered Nurses	Total Shifts Requested	Shifts Filled		Shifts Unfilled		Shifts Filled			
Month		Shifts	Percentage of Total Shifts	Shifts	Percentage of Total Shifts	Bank	Bank%	Agency	Agency%
Jul-18	2396	1683	70.24%	713	29.76%	834	50%	849	50%
Aug-18	2595	1758	67.75%	837	32.25%	844	48%	914	52%
Sep-18	2303	1624	70.52%	679	29.48%	817	50%	807	50%
Oct-18	2331	1737	74.52%	594	25.48%	961	55%	776	45%
Nov-18	2209	1687	76.37%	522	23.63%	951	56%	736	44%
Dec-18	2285	1465	64.11%	820	35.89%	804	55%	661	45%
Jan-19	2292	1628	71.03%	664	28.97%	932	57%	696	43%
Feb-19	2365	1597	67.53%	768	32.47%	894	56%	703	44%
Mar-19	2751	1739	63.21%	1012	36.79%	978	56%	761	44%
<b>Total</b>	<b>21527</b>	<b>14918</b>	<b>69%</b>	<b>6609</b>	<b>31%</b>	<b>8015</b>	<b>54%</b>	<b>6903</b>	<b>46%</b>
Unregistered Nurses	Total Shifts Requested	Shifts Filled		Shifts Unfilled		Shifts Filled			
Month		Shifts	Percentage of Total Shifts	Shifts	Percentage of Total Shifts	Bank	Bank%	Agency	Agency%
Jul-18	2217	1530	69.01%	687	30.99%	1450	95%	80	5%
Aug-18	2438	1661	68.13%	777	31.87%	1590	96%	71	4%
Sep-18	2341	1486	63.48%	855	36.52%	1385	93%	101	7%
Oct-18	2491	1505	60.42%	986	39.58%	1398	93%	107	7%
Nov-18	2473	1581	63.93%	892	36.07%	1467	93%	114	7%
Dec-18	2175	1412	64.92%	763	35.08%	1377	98%	35	2%
Jan-19	2594	1586	61.14%	1008	38.86%	1517	96%	69	4%
Feb-19	2351	1438	61.17%	913	38.83%	1395	97%	43	3%
Mar-19	2857	1683	58.91%	1174	41.09%	1653	98%	30	2%
<b>Total</b>	<b>21937</b>	<b>13882</b>	<b>63%</b>	<b>8055</b>	<b>37%</b>	<b>13232</b>	<b>95%</b>	<b>650</b>	<b>5%</b>