

## Commissioning for Quality & Innovation (CQUIN)

The following schemes are goals relating to improvements in the quality of patient care which we have agreed with our service commissioners. In line with guidance issued by the Department of Health, a proportion of the Trust's income is dependent upon achievement of these goals. If all goals are achieved, this will result in an additional 1.5% of contract income in 2011-12 (2.5% in 2012-13). The first two goals are mandated by the Department of Health.

### Summary of 2011-12 CQUIN Goals for Royal Devon & Exeter NHS Foundation Trust agreed with NHS Devon, on behalf of all commissioners

| Goal Number | Goal Name               | Description of Goal   | Goal weighting (% of CQUIN scheme available) | Quality Domain (Safety, Effectiveness, Patient Experience or Innovation) |
|-------------|-------------------------|---|--|--|
| 1           | Venous Thrombo embolism | 90% of all patients will have evidence of a Venous Thromboembolism and bleeding risk assessment carried out within 24 hours of admission using the national tool  | 10%  | Safety   |
| 2           | Patient Experience      | Composite indicator on responsiveness to personal needs from the Adult Inpatient Survey drawing upon responses to the following questions: <ul style="list-style-type: none"> <li>• I felt involved in decisions about care &amp; treatment</li> <li>• Hospital staff were available to talk to about worries or concerns</li> <li>• There was privacy when discussing treatment or condition</li> <li>• I was informed about medication side effects</li> <li>• I was informed who to contact if worried about condition after leaving hospital</li> </ul> | 10%  | Patient Experience   |
| 3           | Nutrition               | Completion of an appropriate nutritional risk assessment (within 24 hours) (based on a nationally recognised tool e.g. Malnutrition Universal Screening Tool (MUST)) for admitted inpatients  | 20%  | Effectiveness and Patient Experience                                     |
| 4           | Dementia                | Combined CQUIN with Devon Partnership NHS Trust for: Development and completion of a  | 15%  | Patient Experience   |

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|----------------|--------------------------|---|--|--|
|                |                          | <p>completed "Passport" for those patients with Dementia</p> <p>In partnership, within the first 6 months develop the 'This is me' documentation for people who are cognitively impaired and provide a detailed implementation plan for next 6 months.</p> <p>Implement the 'This is me' documentation.</p> |  |  |
| 5              | Pressure Ulcers          | Completion of the Waterlow score (or similar nationally recognised pressure ulcer risk assessment tool) within 24 hours of admission to a hospital ward   | 20%  | Safety, Effectiveness and Patient Experience                             |
| 6              | Medicine Management      | Undertake medication reconciliation within 24 hours of admission.   | 10%  | Safety and Patient Experience  |
| 7              | Maternity                | Increase the vaginal birth rate through midwives taking the lead role in the care of normal pregnancy and labour, focussing on informing, educating and providing skilled support through 1 to 1 care to mothers  | 10%  | Patient Experience   |
| 8              | Enhanced Recovery        | Roll out of enhanced recovery to orthopaedics, urology, colorectal, gynaecology and one further specialty.  | 5%   | Effectiveness and Patient Experience                                     |
| 9              | Haemophilia <sup>1</sup> | Haemophilia - Improved targeting of clotting factor prophylaxis for patients with severe disease  | <b>100% of contract value</b>                | Effectiveness  |
| <b>Totals:</b> |                          |   | <b>100.00%</b>                               |  |

<sup>1</sup> The scheme relating to care for patients with haemophilia has been agreed with South West Specialised Commissioning Group (SW SCG), in its role as commissioner of these services. This is the sole CQUIN scheme agreed with the Specialised Commissioning Group in 2011.12.