

Request title:  
**Dermatology Services**

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Date of Response: 03<sup>rd</sup> January 2017

Further to your Freedom of Information request, the Trust has answered your questions in the order they appear in your request.

**Request**

1. If I were to be referred to your hospital today for a routine dermatology appointment, please indicate the date today and the first available routine new patient appointment (suggested addition).
2. For routine referrals, what is the typical waiting time for a new patient appointment for a patient presenting with mild to moderate plaque psoriasis.
3. For urgent referrals, what is the typical time for an otherwise fit 80 year old with a four week history of blistering, suggestive of bullous pemphigoid
4. If I were to be referred to your hospital today for an urgent dermatology appointment, please indicate the date today and the first available urgent new appointment.
5. In 2015, how many dermatology referrals were inappropriately sent to secondary care or community services for excluded skin condition criteria?
6. In the year 2015/16 how many non-2 week wait dermatology referrals did you receive and how many breached the 18-week target.

**Reply**

1. It is the 20<sup>th</sup> December today, and the next available slot is on 22<sup>nd</sup> December 2016
2. For a routine referral, the typical waiting time is currently 12-13 weeks (94% of routine patients currently have an appointment scheduled within 13 weeks of referral)
3. Patients are booked within 2 weeks of an urgent referral
4. It is the 20<sup>th</sup> December today, and the next available slot is on 22<sup>nd</sup> December 2016
5. Referrals in Devon are triaged by Devon Referral Support Services, which is part of NEW Devon CCG. The RD&E does not hold information on the number of referrals sent to DRSS inappropriately.
6. In 2015/16, the RD&E received 4082 non-2 week wait dermatology referrals. In 2015/16 368 patients waited longer than 18 weeks to start treatment in Dermatology, under the incomplete pathways target.