

# Request title: Trust Challenges

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Date of Response: 16<sup>th</sup> March 2016

Further to your Freedom of Information request, the Trust has answered your questions in the order they appear in your request.

## Request and reply

### What is the anticipated timeline for when your Trust shall focus upon these challenges?

1. Improving patient length of stay by improving patient flow through the Trust with the support of best practice guidance:
  - It is currently a focus (on an on-going basis)
  - 2017-2018
  - 2018-2019
  - Not a priority
  
2. Reducing prescribing and medication errors by improving utilisation of e-prescribing with the support of best practice guidance:

The Trust currently uses an electronic chemotherapy prescribing system which is well utilised in this area. It does not have an e-prescribing system for other medication prescribing. This will be a functionality within its EPR solution which currently does not have a timescale on implementation.

  - It is currently a focus
  - 2017-2018
  - 2018-2019
  - Not a priority
  
3. Reducing inappropriate ordering of tests and investigations by utilising computerised order entry with the support of best practice guidance:
  - It is currently a focus. The Trust implemented an electronic ordering system for pathology and radiology tests in 2010 and continually strives to optimise its usage.
  - 2017-2018
  - 2018-2019
  - Not a priority

### How will your Trust realise the improvements to these problems:

4. Improving patient length of stay by improving patient flow through the Trust:
  - Do it ourselves with our own resource and utilise existing modules and/or functionality within our PAS/EMR
  - Use third party solution(s) that provide best practice guidance and simple integration with the Trust PAS/EMR \*

- Use third party solution(s) that provide best practice guidance and advanced integration with the Trust PAS/EMR \*\*

\* Simple integration example: HL7 ADT between a PAS and a third party software solution

\*\* Simple integration example: bi-directional data transfer between EMR/white board and third party software solution

5. Reducing prescribing and medication errors by improving utilisation of e-prescribing:

- Do it ourselves with our own resource and utilise existing modules and/or functionality within our PAS/EMR
- Use third party solution(s) that provide best practice guidance and simple integration with the Trust PAS/EMR \*
- Use third party solution(s) that provide best practice guidance and advanced integration with the Trust PAS/EMR \*\*

\* Simple integration example: HL7 ADT between a PAS and a third party software solution

\*\* Simple integration example: bi-directional data transfer between EMR/white board and third party software solution

6. Reducing inappropriate ordering of tests and investigations by utilising computerised order entry:

- Do it ourselves with our own resource and utilise existing modules and/or functionality within our PAS/EMR
- Use third party solution(s) that provide best practice guidance and simple integration with the Trust PAS/EMR \*
- Use third party solution(s) that provide best practice guidance and advanced integration with the Trust PAS/EMR \*\*

\* Simple integration example: HL7 Admission/Discharge/Transfer between a PAS and a third party software solution

\*\* Simple integration example: bi-directional data transfer between EMR/white board and third party software solution

**We're also interested in your awareness of the following solutions:**

	I'm aware of this	Our Trust uses this
Wolters Kluwer – UpToDate	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Elsevier – In Order	<input type="checkbox"/>	<input type="checkbox"/>
Medworxx – Medworxx	<input type="checkbox"/>	<input type="checkbox"/>
Hearst Health – Zynx	<input type="checkbox"/>	<input type="checkbox"/>
Oak Group – MCAP	<input checked="" type="checkbox"/>	<input type="checkbox"/>
McKesson – Interqual	<input type="checkbox"/>	<input type="checkbox"/>
BMJ – ActionSets	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Allocate – RealTime PatientFlow	✓	<input type="checkbox"/>
Cerner – Multum	✓	<input type="checkbox"/>
First Databank – Multilex	✓	<input type="checkbox"/>
Hearst Health – MCG	<input type="checkbox"/>	<input type="checkbox"/>