

# Request title: Translation Information and Spend 2013-2016

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Date of Response: 18<sup>th</sup> March 2016

Further to your Freedom of Information request, the Trust has answered your questions in the order they appear in your request.

## Request and reply

6) How many languages do you translate patient information into as of **1 March 2016**?

Please list the languages by most popular.

The Trust has translated patient information into 36 different languages. Please see the list attached.

7) For the following financial years: 2013/14, 2014/15 and so far in 2015/16, how much money has the trust spent on the following language services:

- a) Translation of written information for patients /carers
- b) Translation services for patients/carers
- c) Employment of translators
- d) Employment of advocates for non-English speaking people
- e) Total cost of translation and interpretation for the trust

The Trust does not record the level of detail in relation to the categories that you have requested. The only information that is recorded is the total cost of all translations / interpretations. The total spend on Translation / Interpretation Services for patients who were unable to speak English / communicate with medical staff for the years requested are provided in the table below. Please note that these figures incorporate all services, such as face to face Interpreters, signers, Translations (incl RNIB) and telephone translations.

Financial Year	Total Spend
2013/14	£107,293.28
2014/15	£84,932.87
2015/16 so far	£76,042.02

Please note: The process of recording translation services spend was recently devolved from a central process and moved to a divisional process and therefore this may have resulted in some different form of coding practice which could account for the reduction in spend from for 2014/15.