

Request title: IT, LAN (Local Area Network) Maintenance and services contract

Date of Response: 21st January 2016

Further to your Freedom of Information request, the Trust has answered your questions in the order they appear in your request.

Request and reply

Can I please make a request under the Freedom of Information Act and I would like to request the following information with regards to the organisation's Local Area Network (LAN) environment.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- **Support and Maintenance- e.g. switches, router, software etc**
 - **Managed**
 - **Installation**
 - **Cabling**
1. Existing Supplier: Who is the current supplier for each contract?
Support and Maintenance [Switches] – CSA Waverley
Support and Maintenance [UPS] – Brimalk
Support and Maintenance [NMC] – Solarwinds
Support and Maintenance [Firewalls] – Cygnia
Support and Maintenance [Wireless] – Vanix
 2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.
Support and Maintenance [Switches] and [UPS] – CSA Waverley and Brimalk £4166
Support and Maintenance [NMC] – Solarwinds £12,699
Support and Maintenance [Firewalls] – Cygnia £85,883
Support and Maintenance [Wireless] – Vanix £25,350
 3. Number of Users: Please can you provide me with the number of users each contract covers. Approximate number of users will also be acceptable.
6,5000
 4. Number of Sites: The number of sites where equipment is supported by these contract.
100+sites may be covered by one or more of the support contracts.
 5. Contract Type: For each contract is the contract Managed, Maintenance, Installation, Software
Maintenance
 6. Hardware Brand: What is the hardware brand of the LAN equipment?
Switches - HP and Cisco
Wireless - Aruba
UPS - Liebert/ APC
Firewalls - Checkpoint

7. Contract Description: Please provide me with a brief description of the overall contract.
Current contracts run at different levels of support depending on the importance of the site/ service. As a general rule, we are covered by HW & SW support.
8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include for each contract.
Most contracts come up for renewal on an annual basis.
9. Contract Expiry Date: When does the contract expire for each contract?
Wireless – June 2016
Firewalls – August 2016
Switches – October 2017
NMC – March 2017
10. Contract Review Date: When will the organisation is planning to review the contract?
3 months prior to renewal
11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?
John Treadwell, IT Infrastructure Delivery Manager, 01392 411611, John.treadwell@nhs.net

If the LAN maintenance is included in-house or managed please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment? – already answered [see Q6]
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable. already answered [see Q3]
3. Number of Sites: Estimated/Actual number of sites the LAN covers. already answered [see Q4]
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address? already answered [see Q11]