Request title:
IT processes within ED

Further to your Freedom of Information request, the Trust has answered your questions in the order they appear in your request.

Request and reply

Do you use an A&E management system to manage patient flow/data during their time in A&E?
Yes.
If so, what system do you use?
Patient 1st
If no system, are there plans to introduce one, if so, when?
Not applicable.
Is the current process you follow largely paper-based or electronic or both?
Both, for recording data times etc. Patient 1st captures electronically the data times, the Emergency Department card is printed to capture a written clinical history and then scanned into patient 1st record on Patient 1st.
How many A&E related locations do you manage e.g. A&E, AMU, MIU?
The Emergency Department and the Acute Medical Unit which includes the Medical Triage Unit.
Have you had any major challenges e.g. breaches etc. within A&E due to data quality or process flow problems?
No.
Is your system fully integrated with the Trust PAS, EPR/Portal, order communications system and EDRM (if applicable)
No, the system is linked to the Trusts Patient Administration System purely for demographic data feed only.

Could you please provide figures for the last 3 years:

1. Number of patients per month
   This data is submitted on Unify and the results are published by NHS England. This is currently reported on a monthly basis, although it was previously on a weekly basis. Please follow this link to access the NHS England data:
   https://www.england.nhs.uk/statistics/statistical-work-areas/ae-waiting-times-and-activity/
2. Average waiting time per month
   Please see the attachment above.
3. Number of 4 hour waiting breaches per month
   This data is submitted on Unify and the results are published by NHS England. This is currently reported on a monthly basis, although it was previously on a weekly basis. Please follow this link to access the NHS England data:
   https://www.england.nhs.uk/statistics/statistical-work-areas/ae-waiting-times-and-activity/
4. Number of patients waiting for more than 12 hours in the department per month
   Please see the following link for this information which is already available on the Trusts website:
   http://www.rdehospital.nhs.uk/docs/trust/foi/foi_responses/2016/january/Emergency%20Department%20Statistics.pdf