

Request title: Letter Transcription

Date of Response: 5th April 2016

Further to your Freedom of Information request, the Trust has answered your questions in the order they appear in your request.

Request and reply

1. Does your NHS Trust use any outside company, individual or organisation to transcribe patient letters, records or any other patient information?

No.

If so:

2. Please give the names of the companies/ individuals/ organisations used, their addresses and the countries in which they are based.
Not applicable.
3. Please give the dates during which they have been employed to carry out these services by your Trust.
Not applicable.
4. Please state exactly what services the company/ individual/ organisation is contracted to do for the trust.
Not applicable.
5. In what form is the patient information sent to the company/ individual/ organisation?
Not applicable.
6. On how many occasions was patient information sent to the company/ individual/ organisation? Please give the figure for each of the past three years.
Not applicable.
7. How much money has been paid to the company/ individual/ organisation? Please give the figure for each of the past three years.
Not applicable.
8. How many complaints have you received about the standard of the work by this company/individual/organisation, if any? Please give figures for each of the past three years.
Not applicable.
9. On how many occasions has this data been lost or misplaced by the company/ individual/ organisation? Please give figures for each of the past three years.
Not applicable.