

Request title: Delayed Transfer Of Care costs and reimbursement

Date of Response: 24th September 2015

Further to your Freedom of Information request, the Trust has answered your questions in the order they appear in your request.

Request and reply

Could you please send me the following data for each of the hospitals within your trust (where relevant) for the following financial years; 2011/12, 2012/13, 2013/14 and 2014/15:

- 1)** Total cost to Royal Devon and Exeter NHS Foundation Trust for treatment of patients that were present due to Delayed Transfer Of Care (DTOC) (before taking into account reimbursement from Local Authorities (LAs)).

The Trust does not attribute total or gross costs to patients.

- 2) a.** Gross cost to Trust because of DTOC (before taking into account reimbursement from LAs) where 'Awaiting residential home placement or availability' was responsible for the delay.
b. Gross cost to Trust because of DTOC (before taking into account reimbursement from LAs) where 'Awaiting nursing home placement or availability' was responsible for the delay.
c. Gross cost to Trust because of DTOC (before taking into account reimbursement from LAs) where 'Awaiting care package in own home' was responsible for the delay.
d. Gross cost to Trust because of DTOC (before taking into account reimbursement from LAs) where 'Patient or family choice' was responsible for the delay.

The Trust does not attribute total or gross costs to patients that fall into the any of the categories as defined above.

- 3)** Total reimbursement to Trust (in line with CCA (2003) legislation) from LAs for DTOC patients
The Trust has not received any total reimbursement (in line with CCA (2003) legislation) from LAs for DTOC patients.
- 4) a.** Total reimbursement to Trust (in line with CCA (2003) legislation) from LAs for DTOC patients where 'Awaiting residential home placement or availability' was responsible for

the delay.

b. Total reimbursement to Trust (in line with CCA (2003) legislation from LAs for DTOC patients where 'Awaiting nursing home placement or availability' was responsible for the delay.

c. Total reimbursement to Trust (in line with CCA (2003) legislation) from LAs for DTOC patients where 'Awaiting care package in own home' was responsible for the delay.

d. Total reimbursement to Trust (in line with CCA (2003) legislation) from LAs for DTOC patients where 'Patient or family choice' was responsible for the delay.

The Trust has not received any total reimbursement (in line with CCA (2003) legislation) from LAs for DTOC patients.

5) Whether the Trust engages a third party service to provide hospital discharge management or residential/nursing home matching services.

The Trust does not engage with a third party service, it prefers to work jointly with the extended health community including its primary commissioner and Devon County Council to ensure that delays are acted upon as quickly as possible.

6) If the Trust engages with such third party service(s), the name of this provider(s).

Not applicable, please see the answer provided above.

I would like the above information to be provided to me in an electronic format.

If this request is too wide or unclear, I would be grateful if you could contact me as I understand that under the Act, you are required to advise and assist requesters. If any of this information is already in the public domain, please can you direct me to it, with page references and URLs if necessary.

If the release of any of this information is prohibited on the grounds of breach of confidence, I ask that you supply me with copies of the confidentiality agreement and remind you that information should not be treated as confidential if such an agreement has not been signed.

Information on the volumes of delayed transfers of care can also be found at:

<http://www.england.nhs.uk/statistics/statistical-work-areas/delayed-transfers-of-care/delayed-transfers-of-care-data-2014-15/>

<http://www.england.nhs.uk/statistics/statistical-work-areas/delayed-transfers-of-care/delayed-transfers-of-care-data-2013-14/>

<http://www.england.nhs.uk/statistics/statistical-work-areas/delayed-transfers-of-care/dtoc-data-2012-13/>

<http://www.england.nhs.uk/statistics/statistical-work-areas/delayed-transfers-of-care/dtoc-data-2011-12/>