

# Request title: Consultants and use of Smart Phones or Tablets at work

Date of Response: 15<sup>th</sup> October 2015

Further to your Freedom of Information request, the Trust has answered your questions in the order they appear in your request.

## Request

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

I require the below information to be provided from all practicing doctors, consultants and GP's in your NHS Trust within 2015. Please answer the request with the name of your Trust and in electronic copy format. I require the following questions to be answered:

1. Do you use a smartphone/tablet at work?
2. Does your NHS Trust supply a smartphone/tablet?
3. Do you access work information from your personal smartphone/tablet?
4. Is there an application you can use to share documents that contain patient information? (If so, please state the name).
5. How much training have you had on how to use a personal device at work? (If none please state).
6. Do you have a shared smartphone or tablet that stores confidential patient information in the workplace?
7. How do you ensure patient data is stored securely?
8. What steps has your trust taken towards becoming paperless by 2018? For example, the introduction of smartphones and tablets or the use of applications to access shared content.
9. Has the introduction of smart technology, such as smartphones and tablets, benefitted your workplace? For example, has it increased productivity, improved patient care or reduced costs?

## Reply

The Trust has considered your request for information and feels that it would not be achievable to obtain this information within the required timeframe as set out by the Freedom of Information Act 2000.

The Trust currently employs 311 Consultants and in order to provide this detail each one of those Consultants would need to be personally contacted and asked to respond to your request.

All responses would then need to be collated to in order to form a response. The Trust believes that it would not be possible to complete this exercise within the timeframes allowed by the Freedom of Information Act 2000. Eg: If it took a total of 10 minutes to contact each Consultant, for them to respond and then the Information Governance Office to collate that information to formulate a response, it would take in excess of 18 hours, as set by the Freedom of Information Act 2000 to formulate the response. The appropriate limit of £450 represents the estimated cost of one person spending two and a half days in locating, retrieving and extracting the information. Consequently, the Trust is not obliged by the Freedom of Information Act 2000 to retrieve the above information (see section 12(1)).