

Request title: Car Parking

Date of Response: 16th October 2015

Further to your Freedom of Information request, the Trust has answered your questions in the order they appear in your request.

Request and reply

1. A breakdown of the parking ticket costs at the hospitals under your trust.

The Trust operates a Pay & Display system within its car parks. The charging periods are as follows, 20 minutes of parking is free of charge, 2 hours of parking costs £2.50, 4 hours of car parking costs £4.50 and all day parking costs £8.50. A weekly ticket can be purchased by patients if necessary from the General Office at a cost of £26.00.

2. How much does your trust – or a third party contracted by the trust – charge in fines and/or penalty notices if people are deemed to have breached parking rules?

If ticket times are breached then a fixed penalty charge of £30 is issued to be paid within 14 days. If no payment is received within 14 days the charge then increases to £60 to be paid within 28 days.

3. What is the revenue from visitors paying for parking tickets?

The Trust can confirm that the figures below relate to revenue generated through the pay and display ticket receipts and staff parking permits during the time period specified:

Year	Income (£)
2012/13	1,525,788
2013/14	1,539,777
2014/15	1,617,179

Please note: The above figures do not take in to account any overheads directly relating to the staffing and maintenance of the car parks etc.

4. What is the revenue received from the payment of fines and/or penalty notices?

The following amounts have been collected in payment of fines / fixed penalty notices by the third party on behalf of the Trust:-

Year	Income (£)
2012/13	29,753.05
2013/14	24,660.87
2014/15	28,620.40

5. Does the trust – or a third party contracted by the trust – use debt collectors and/or solicitor's letters to pursue payment of fines and/or penalty notices?

Yes, this part of the service is managed and provided by the third party.

6. Has the trust – or a third party acting on the trust's behalf – ever taken anybody to court over the payment of a fine and/or penalty notice? If so, how many?

The Trust supports pursuing non-payment of parking charge notices however the process for commencing and progressing court action is the responsibility of the company who carry out debt recovery in this case CP Plus any information relating to the process should be sought from

CP Plus.

7. Does the trust use a third party company to manage patient and public car parks at its properties?

The Trust controls its own car parks and on-site enforcements.

8. If so, what is the financial arrangement between the trust and company?

Not applicable, please see the answer provided for question 7.