

Request title: Waiting List times and Targets in the NHS

Date of Response: 19th November 2015

Further to your Freedom of Information request, the Trust has answered your questions in the order they appear in your request.

Request

Please can you confirm which services within your Hospital/Trust have missed the waiting times in line with the NHS Constitution for both Urgent and Non urgent patients.

In addition

How many weeks in total over the last 12 months have targets have been missed by each service.

What financial sanctions have been put on the Trust/Hospital for missed targets and how much has it cost the trust in the last 12 Months as a total and by department.

Why targets are being missed - Staffing, Demand, Capacity, Budget?

Reply

The table outlined below details the NHS Constitutional Commitments that the Trust has been unable to deliver in one or more months across the last twelve month period (October 2014 – September 2015). Please note that these reflect the definitions of each of these targets as specified in the NHS Standard Contract, published by NHS England, and which are incorporated in the Trust's contracts with commissioners. For instance where the Constitution states " A maximum four hour wait in A&E from arrival to admission, discharge or transfer" and the Standard Contract states that the target is that at least 95% of patients will be admitted, transferred or discharged within 4 hours, in a given month, the table below indicates those months when less than 95% of patients were admitted, transferred or discharged within 4 hours.

In line with the requirements of the NHS Standard Contract, which also defines the basis on which financial penalties are to be applied in the event of non-achievement, delivery of these targets is measured and reported on a monthly basis, with the exception of cancer waiting times performance which is measured quarterly.

Financial penalties across the twelve month period to the end of September 2015 have an aggregate value in the region of £1.81m. A breakdown by speciality is provided at the foot of this email

The factors underpinning why these targets are being missed are outlined in detail within the Trust's Integrated Performance Report which is presented to the Trust's Board of Directors each month. Copies of these can be found on the Trust's website at the following location <http://www.rdehospital.nhs.uk/trust/board/boardpapers.html>

| Target | October 2014 to March 15 Month(s) | April 2015 to September 2015 Month(s) | Services |
|--------------------|-----------------------------------|---------------------------------------|--------------------------------|
| A&E Four Hour Wait | December 2014 – March 2015 | April, May and September 2015 | Primarily Emergency Department |

| | | | |
|--|--|--|---|
| RTT - Referral to Treatment (admitted) | <ul style="list-style-type: none"> • General Surgery (October – March 2015) • Urology (October 2014, December 2014 and March 2015) • Orthopaedics (October 2014 – March 2015) • Ear, Nose & Throat (October 2014) | <ul style="list-style-type: none"> • General Surgery (April – September 2015) • Urology (April & May 2015, July – September 2015) • Orthopaedics (April – September 2015) • Ear, Nose & Throat (April – June 2015) | [as indicated] |
| RTT (non-admitted) | <ul style="list-style-type: none"> • General Surgery (November 2014 and March 2015) • Urology (October 2014) • Orthopaedics (October & November 2014, January – March 2015) • Plastic Surgery (February 2015) • Gastroenterology (December 2014, February & March 2015) | <ul style="list-style-type: none"> • General Surgery (September 2015) • Orthopaedics (May & September 2015) • Gastroenterology (April – September 2015) • Cardiology (September 2015) | [as indicated] |
| RTT (incomplete pathways) | <ul style="list-style-type: none"> • General Surgery (December 2014 – March 2015) • Urology (November & December 2014, February & March 2015) • Orthopaedics (October – March 2015) • Plastic Surgery (March 2015) | <ul style="list-style-type: none"> • General Surgery (April – September 2015) • Urology (May – September 2015) • Orthopaedics (April – September 2015) • Plastic Surgery (April & May 2015) | [as indicated] |
| RTT (52 week wait patients) | <ul style="list-style-type: none"> • General Surgery (December 2014) • Orthopaedics (October & December 2014) • Urology (November 2014 & March 2015) | <ul style="list-style-type: none"> • General Surgery (July & September 2015) | [as indicated] |
| Diagnostic Waits | October 2014- March 2015 | April - September 2015 | Predominantly imaging, clinical measurements, cardiology and endoscopy (gastroenterology) |
| 28 Day Rebooking Breaches | <ul style="list-style-type: none"> • Cardiology (January – March 2015) • Dermatology (February | <ul style="list-style-type: none"> • Cardiology (April & May 2015) • General Surgery (April | [as indicated] |

| | | | |
|--|--|---|--|
| | <ul style="list-style-type: none"> 2015) Gastroenterology (February 2015) General Surgery (October 2014 – March 2015) Orthopaedics (October 2014 – March 2015) Ear, Nose & Throat (October 2014, February & March 2015) Nephrology (March 2015) Neurology (October 2014) Ophthalmology (October 2014) Oral Surgery (November 2014 & February 2015) Pain Management (December 2014) Plastic Surgery (January – March 2015) Thoracic Medicine (March 2015) Urology (March 2015) | <ul style="list-style-type: none"> and June 2015) Gynaecology (April 2015) Orthopaedics (April and June 2015) Ear, Nose & Throat (April 2015) Plastic Surgery (April 2015) | |
| Cancer (Two week wait from GP referral) | <ul style="list-style-type: none"> Quarter 3 (October – December 2014) Quarter 4 (January – March 2015) | <ul style="list-style-type: none"> Quarter 1 (April – June 2015) | Multiple departments are involved in delivery of this target |
| Cancer (Two week wait for symptomatic breast patients) | N/A | <ul style="list-style-type: none"> Quarter 2 (July – September 2015) | Multiple departments are involved in delivery of this target |
| Cancer (31 Day from Diagnosis to First Treatment) | <ul style="list-style-type: none"> Quarter 3 (October – December 2014) Quarter 4 (January – March 2015) | <ul style="list-style-type: none"> Quarter 1 (April – June 2015) and Quarter 2 (July – September 2015) | Multiple departments are involved in delivery of this target |
| Cancer (31 Day Second or Subsequent Surgery) | <ul style="list-style-type: none"> Quarter 3 (October – December 2014) Quarter 4 (January – March 2015) | <ul style="list-style-type: none"> Quarter 1 (April – June 2015) and Quarter 2 (July – September 2015) | Multiple departments are involved in delivery of this target |
| Cancer (62 day from GP Urgent Referral to Treatment) | <ul style="list-style-type: none"> Quarter 3 (October – December 2014) Quarter 4 (January – March 2015) | <ul style="list-style-type: none"> Quarter 1 (April – June 2015) and Quarter 2 (July – September 2015) | Multiple departments are involved in delivery of this target |
| Cancer (62 Day from NHS Screening Service Referral) | N/A | <ul style="list-style-type: none"> Quarter 1 (April – June 2015) | Multiple departments are involved in delivery of this target |

| Specialty | Total |
|--------------------------------|----------------|
| Cardiology | £46k |
| Dermatology | £2k |
| Diagnostics | £14k |
| Ear, Nose & Throat | £10k |
| Emergency Department | £142k |
| Gastroenterology | £1k |
| General Surgery | £315k |
| Gynaecology | £6k |
| Nephrology | £1k |
| Neurology | £1k |
| Ophthalmology | £1k |
| Oral Surgery | £4k |
| Orthopaedics | £563k |
| Pain Management | £7k |
| Plastic Surgery | £40k |
| Thoracic Medicine | £3k |
| Urology | £220k |
| Not apportioned to a specialty | £439k |
| Total | £1 814k |