

# Request title: Taxi / Private Hire 'free phones' (provision of)

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Date of Response: 25<sup>th</sup> August 2015

Further to your Freedom of Information request, the Trust has answered your questions in the order they appear in your request.

## Request

**Re: Provision of contractor installed, visitor taxi / private hire vehicle 'free phones' installed at Royal Devon and Exeter Hospital, Axminster Hospital, Exmouth Hospital, Heavitree Hospital, Honiton Hospital, North Devon District Hospital, Okehampton Community Hospital, Ottery St Mary Hospital, Royal Cornwall Hospital, South Molton Hospital and Tiverton and District Hospital.**

- When was the current contract signed?
- Which company secured the contract?
- What is the overall value of the contract?
- What level of financial return does the Trust received from the successful contractor?
- With what frequency is this paid to the Trust?
- What is the contract period before next review?
- Which department(s) was responsible for raising and issuing the contract?
- Which officer(s) was responsible for raising and issuing the contract? (note – Title(s) only required)
- Was the contract tendered?
- If so:
  - When and where was the contract advertised to potential suppliers?
  - How many potential suppliers were involved in the tendering process?
  - On what criteria were the tender responses evaluated?
  - How was the successful contractor scored against the noted criteria?
- If not:
  - Why was the contract not tendered?
  - What process was thus employed to determine the suitability of the chosen contractor?
- Recognising the current Government's ambition that 25% of expenditure by Public Bodies is dedicated towards SME's:
  - Is the successful contractor defined as a SME?
  - What percentage of the Trusts expenditure is made with SME's?

The information requested relate to a commercial process for the procurement of services /

products by a public authority and should be available in the public domain.

The request does not ask for personal details on any individual and the commercial information relates to the expenditure of public funds.

Information requested on the successful contractor does not jeopardise its commercial interests.

**Reply:**

Further to your Freedom of Information request, the Trust can confirm that the 'free phone' service belongs to Infopoint. This is a service that the provider takes up with the individual companies that are listed on the system. The Trust has no contract with any of the providers listed, Infopoint previously managed that their selves. The Trust has no financial commitment to or from the providers or Infopoint; the service is paid for by the service providers to Infopoint.