

Request title: Analysis, Reporting and Data Quality Practises

Date of Response: 08 July

Further to your Freedom of Information request, the Trust has answered your questions in the order they appear in your request.

Request and reply

I would be obliged if you could provide by email some information on the Trust's Analysis, Reporting and Data Quality Practises, namely;

1. What Department(s) within the Trust (if any) are responsible for the analysis and management of information and producing Business Intelligence/Performance Management Reports? (eg – eHealth/ICT/Other?)
The department responsible within the Trust is Information Services.
2. What are the current tools or softwares utilised by the Trust for the production of these reports? (eg – SAP/Crystal/Qlik/Microsoft/Cognos/etc?)
The Trust uses the following:
 - Microsoft SQL Server Report Server (SSRS)
 - Microsoft Excel
 - Microsoft Access
 - Crystal
 - Healthcare Evaluation Data (HED)
 - NHS Data Quality Dashboard
3. Who is responsible for Data Governance within the Trust and is there an applied set of Data Quality Policies and Procedures?
The Information Governance Manager is responsible for Data Governance within the Trust. Please see the Trusts Data Quality Policy attached above.
4. What is the appropriate route for suppliers to engage with the Trust on the above services in terms of procurement – Are any existing frameworks/preferred supplier lists in place and if so how can these be applied to? (eg – GCloud/Achilles/Other?)
NHS Procurement and Logistics.
5. Are you able to provide the names of department leads responsible for Business Intelligence and Data Quality within the Trust?
Mrs Isis Hreczuk-Hirst is the Trusts Head of Operational Performance and Information.